

# CapitalFX

## Privacy Policy

### ***Introduction***

Welcome to CapitalFX. We respect your privacy and are committed to protecting your personal and financial information. This Privacy Policy explains how we collect, use, and safeguard your data when you use our Forex trading services.

### ***Information We Collect***

We collect personal, financial, and technical data to provide secure and compliant Forex trading services.

#### **A. Personal Information**

- 1 Full Name
- 2 Date of Birth
- 3 Contact Information (Phone Number, Email Address)
- 4 Residential and Mailing Address
- 5 Government-issued Identification

#### **B. Financial Information**

- 1 Bank Account Details
- 2 Payment and Transaction History
- 3 Trading Account Details
- 4 Investment Preferences and Trading Experience

#### **C. Technical Information**

- 1 IP Address and Device Information
- 2 Browser Type and Version
- 3 Trading Platform Usage Data
- 4 Cookies and Tracking Technologies

### ***How We Use Your Information***

- 1 Verify identity (KYC & AML)
- 2 Improve platform performance
- 3 Prevent fraud
- 4 Provide customer support
- 5 Send updates and promotions (opt-out anytime)

### ***Sharing of Information***

- 1 Regulatory authorities
- 2 Financial institutions & processors

- 3 Third-party service providers
- 4 Legal & compliance teams

### ***Data Security Measures***

- 1 Advanced encryption
- 2 Secure servers & firewalls
- 3 Two-Factor Authentication (2FA)
- 4 Regular security audits

### ***Your Rights & Choices***

- 1 Access/update data
- 2 Request deletion
- 3 Opt out of marketing
- 4 Restrict or object to processing

### ***Compliance***

We comply with AML, KYC, GDPR, DFSA guidelines, and Pakistan's financial regulations where applicable.

### ***Data Retention***

Data is retained as required by law and securely deleted when no longer needed.

### ***Contact Information***

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